

# Vifor Fresenius Medical Care Renal Pharma Ltd. Privacy Policy for AAV Masterclass Platform

## Key takeaways:

- What personal data we collect when you use our platform
- What we do with your personal data
- How long we store your personal data and why
- Who may have access to your personal data
- Your rights around your personal data

## What personal data do we collect and why?

If you log in to this platform we, Vifor Fresenius Medical Care Renal Pharma Ltd., collect and use the personal data which you enter including your first name, last name, username, password, email address, and responses to multiple choice quiz questions, as follows:

- To make the functionality of the platform available to you. The platform is an interactive learning tool for patients, carers and others. Users can work through educational modules and obtain certificates of achievement;
- To send you email notifications about new content available on the platform or to inform you about administrative matters concerning your use of the platform;
- To administer the platform and keep it secure;
- Through our use of an analytics service using cookies, to help us to understand the use of our platform and how we can improve it. This service involves the collection and use of the IP (internet protocol) address of your computer or device. For more information see our cookie policy. The IP address will only be used to identify you in exceptional circumstances, such as for criminal investigations.

We may aggregate personal data collected through this platform for statistical purposes.

The legal basis for the collection and use of your personal data is our legitimate interest in operating this platform as an interactive learning tool. Performance of a contract is the legal basis for our email notifications to you about new content available on the platform or to inform you about administrative matters concerning your use of the platform. We need to be able to send you these emails in order to provide the functionality which you have requested by logging in.

## With whom do we share your personal data?

We may share your personal data with other companies of the Vifor Pharma Group for the purposes specified in this privacy policy. You can see the location of entities of the Vifor Pharma Group at <https://www.viforpharma.com/en/about-vifor-pharma/global-presence>

We work with third-party service providers who provide services such as technical support or data hosting. These service providers may have access to your personal data in order to provide the services.

We may also disclose your personal data to:

- official authorities where applicable by law, court order or other legal proceeding;
- our legal and other expert advisors;
- distributors, license partners or other companies with whom we collaborate for the purposes specified in this privacy policy.

Our service providers and collaboration partners are legally bound to keep all personal data confidential and to use such information only to perform the services for which we engaged them or to comply with legal obligations.

We could disclose your personal data to third parties in connection with the sale or transfer of all or part of our business, in which case we would require the third parties to treat those data in accordance with this privacy policy.

Some of the above-mentioned parties who receive your personal data may be located outside the country where you live, including in countries not regarded by the competent authorities as providing an adequate level of protection for personal data. In such cases, we ensure that appropriate safeguards are in place to protect your personal data, such as EU standard contractual clauses. A copy of these clauses may be obtained from our Data Protection Officer (GroupDPO@viforpharma.com).

### **How long do we store your personal data?**

We store your personal data for as long as required to fulfill the purposes outlined in this privacy policy, unless a longer or shorter retention period is required or permitted by law.

### **What are your rights regarding your personal data?**

You are entitled at any time to access your personal data. To the extent legally permissible, you can request that your data be erased, that errors be corrected or that processing of your personal data be restricted. You can also object to our processing of your personal data, or exercise your right of data portability where applicable.

If you would like to exercise your rights, please contact us as described in the section “How to contact us” below. Please note that applicable laws may prevent us from complying with certain requests, such as to erase safety information or to restrict our processing of it. You are entitled to lodge a complaint with the data protection supervisory authority.

### **Links to other sites**

We may provide links to websites that we believe are useful. We cannot guarantee the standards or privacy policies of the websites to which we link. We are not responsible for the content of any website that is not owned by a Vifor Pharma Group company.

### **Personal data of children**

This platform is intended for adult use only, meaning anyone 18 years of age or older. We do not knowingly collect personal data from anyone under the age of 18 through this platform. We assume that any person who provides their personal data through this platform is at least 18 years old. If you would like to contact us about personal data that your child may have provided without your consent, please see the “How to contact us” section below. If we learn that we have collected personal data from a child under the age of 18, we will erase such information promptly if allowed under applicable law.

### **Updates to this privacy policy**

We may update this privacy policy from time to time. In this case, we will post updated versions on this page. A revised privacy policy will apply only to personal data collected after its effective date (see below).

## How to contact us

Please contact us if you have any questions about this privacy policy or if you wish to exercise your privacy rights:

- The “controller” of the personal data:  
Vifor Fresenius Medical Care Renal Pharma Ltd.  
Rechenstrasse 37  
9014 St. Gallen  
Switzerland  
Tel. + 41 58 851 80 00
- Our representative in the EU / EEA for data privacy purposes:  
Vifor Pharma Deutschland GmbH  
Baierbrunner Strasse 29  
D-81379 Munich  
Germany  
[dataprivacy\\_EEArep@viforpharma.com](mailto:dataprivacy_EEArep@viforpharma.com)
- Our representative in the UK for data privacy purposes:  
Vifor Pharma UK Ltd.  
Second Floor, Waterfront  
Watermans Business Park  
Kingsbury Crescent  
Staines-upon-Thames  
TW18 3BA  
United Kingdom  
Tel: +44 01276 853 600  
[infovpuk@viforpharma.com](mailto:infovpuk@viforpharma.com)
- Our Data Protection Officer:  
[GroupDPO@viforpharma.com](mailto:GroupDPO@viforpharma.com)  
Vifor Pharma Management Ltd.  
Flughofstrasse 61  
P.O. Box  
CH-8152 Glattbrugg  
Switzerland  
Tel. + 41 58 851 80 00
- [safety@viforpharma.com](mailto:safety@viforpharma.com)

Effective date: 1<sup>st</sup> June 2021